

FORMED.org: The next generation FAQs

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Q: Why did FORMED change?

A: We have been hard at work these past few months listening to you, your parishioners, and all of our customers and we are excited to announce the new and improved FORMED.

The original FORMED that you know and love now has improved performance, an enhanced search tool, new features, and new ways for our users to watch our programming, listen to audio or read e-books on their connected TVs and devices.

Watching great Catholic content at your parish just got a whole lot easier. In addition to browser, iOS, Android and TVOS, we now offer Roku, Amazon Fire and many more avenues for you and your parishioners to engage with our content.

Offline playback, My List creation and the ability to resume watching where you left off are all features requested by our users that are now on the platform.

Additionally, an improved search function will help you better discover the content you are looking for, making it easier to find our movies, programs, e-books and audio.

Lastly, our newly designed user interface, mirroring some of the best-of-breed On-Demand solutions in the market, will make navigating the experience even more enjoyable.

Q: Do my parishioners still need to use our parish code or custom registration URL?

A: Registering has become a lot easier and parish codes and custom registration urls are no longer needed for your parishioners to register for FORMED through your parish! Now, parishioners simply need to go to formed.org/signup and find your parish to register.

Q: Will my parishioners user emails and passwords still work?

A: Passwords are being phased out. Parishioner emails will still work. Parishioners do not need to re-register to sign in.

Q: How do new parishioners register for an account?

A: Registering for FORMED is easier than ever:

1. Go to formed.org/signup
2. Select your parish
3. Register with your name and email address
4. Check that email account for a link to begin using FORMED

Q: Has any of the content changed or gone away?

A: All of FORMED's incredible content remains available, with a newly designed user interface that makes navigating the experience even more enjoyable.

Q: How can I find the content I'm looking for?

A: Our improved search function will help you discover the content you are looking for, making it easier to find our programs, movies, e-books, and audio. Just click "SEARCH" at the top of the page and type in the content you're looking for.

Q: Where did FORMED Community, FORMED Library, and FORMED Market go?

A: All of these exciting additions do not come without an impact. To make these improvements we have had to remove select features, including FORMED Community and FORMED funding. The FORMED Market and its accompanying library continue to exist on market.formed.org

Q: Where did the Study, Watch, Listen, and Read links go?

A: We have transitioned to a more intuitive user interface. All content appears on the BROWSE page so everything is in one place. For users who liked the Study, Watch, Listen, and Read buttons, the options of PROGRAMS, MOVIES, AUDIO, and BOOKS still appear at the top of page.

Q: On what devices is the FORMED app now available?

A: Users have been asking for FORMED to be available on more devices and we're excited to launch a host of new options! In addition to your web browser, iOS, Android and TVOS, we now offer Roku, Amazon Fire, and AndroidTV.

Q: Does the FORMED work on my smart TV?

A: Yes! Just use note of the devices listed above, or if they're built into your TV, such as Roku, you're all set!

Q: Does FORMED have offline playback?

A: Yes! No internet? No problem! We're excited to now offer offline playback to all FORMED users at no additional charge. Simply download the FORMED app on your portable device, find the content you want to watch offline, and download it to your device. Then watch it anywhere without Internet.

Q: Can I save/bookmark all the content I'm interested in watching for later?

A: Yes! Now you can create a "My List" of all the great content you're interested in and go back to it when you're ready to watch. Once an item is added to your My List, it appears at the top of your main browse page.

Q: Will there still be a FORMED Daily Reflections email?

A: Yes, FORMED Daily emails will continue without interruption.

Q: In the past, the FORMED site has occasionally had technical issues, will this be addressed?

A: Priority number one with this upgrade has been to address past technical issues and ensure that FORMED is fully functional at all times. The original FORMED that you know and love now has improved performance, with a simplified sign in, faster load times, and an upgraded video player!